



... all forms for insurance plans and life events are now available on one webpage?

Click on Forms inside Quick Links menu.

... there is an online directory of retirees who have provided their email address?

From the Society Home Page, click on **Directory of WBG Alumni** inside Quick Links menu on the top. Log-in is required. Note the Directory does not reveal phone numbers of members to protect your privacy.

...that we don't provide phone numbers of members to protect your privacy?

For the same reason we do not provide lists of member email addresses to those who are interested in advertising their services.

... that we publish obituaries of former staff?

From the Society Home Page, click on **Obituaries** inside Quick Links menu on the top. Log-in is required. You may also submit remembrances of colleagues for publication by sending an email to 1818Society@wbgalumni.org. Please include "Obituary" in the subject line.

...we record 1818 Society events so that you can watch them at your convenience?

Links to recent events are published in the Friday Weekly Updates email. Older events can be found by clicking on the appropriate TG or activity inside Quick Links menu. Log-in is required.

...we publish member blogs of 600-800 words on thematic subjects or human interest stories?

Share your thoughts! To submit a thematic blog write to the relevant TG chair; for human interest blogs write to 1818society@wbgalumni.org, with "Blog Proposal' in the subject line.

...we have published more than 110 Frequently Asked Questions (FAQs) that answer many of your questions?

Topics include Email and Contact Information, Health Insurance, Pension, US Taxation, US Estate Planning, and more. From <a href="www.wbgalumni.org">www.wbgalumni.org</a>, click on **FAQs** in the top menu bar. Most FAQs are public; some require log-in.

... each year the 1818 Society organizes international trips which are open to all members of the 1818 Society and their spouse/partner regardless of their country of residence?

To view upcoming trips, click on **Treks and Tours** inside Quick Links menu on the website, <a href="https://www.wbgalumni.org">www.wbgalumni.org</a>. Log-in is required.

#### ... where in the world does Waldo Retiree live?

As of end-October 2024 the 1818 Society had 7,258 members living across the world in the following regions/countries. Also 92% live in a country where the World Bank requires retirees to register for a National Health Plan.

## ... the contact information for popular services is easy to find?

From <a href="www.wbgalumni.org">www.wbgalumni.org</a>, go to FAQs in the top menu bar, then click on Email and Contact Information tab to find contacts for Pension Administration, Human Resources, the 1818 Society and the Credit Union?

## ... there is a lot of information on health insurance available on our website?

From www.wbgalumni.org top menu bar, if you're looking for:

- medical insurance and health forms, click on **Forms** inside Quick Links menu on the top.
- useful information on health insurance, click on **Health Insurance** in the Quick Links menu (log-in required).
- answers to additional insurance questions, click on the **Health Insurance for Retirees** tab within FAQs.

## ... there is a lot of information on pension available on our website?

From www.wbgalumni.org top menu bar, if you're looking for:

- useful information on pensions, click on **Pensions** in the Quick Links menu (log-in required).
- answers to additional pension questions, click on the **Pension** tab within FAQs.
- the WBG pension website, click on **Pension Portal** in the WBG Resources menu. (log-in required).

...that you can easily access WB information about country partnership frameworks and operational products and services, lending operations and results?

From www.wbgalumni.org, click on **WBG Operations** inside Quick Links menu on the top.

## ...that you can easily access the Society By-Laws that were updated in 2022?

From www.wbgalumni.org, click on 1818 Society By-Laws within About Us from the top menu.

## ...that you can easily update your contact information if you've changed your email or home address?

- 1. Log into www.wbgalumni.org and click on Member Profile.
- 2. Your "Member Profile: Account" appears.
- 3. Update the field(s) that need to be changed.
- 4. Click on **Update Profile** at the bottom of the page.

## ...that you can claim reimbursement for your Medicare premium?

In order to be fully reimbursed the Medicare premium, which has increased in 2024, you need to submit Form <u>F00032 Retiree MIP Medicare Reimbursements</u> to HR Operations with a copy of the letter from the U.S. Social Security Administration (SSA) announcing premiums for Medicare Part B and D. If no SSA letter is available, attach the Medicare premium invoice.

## ...that Aetna has recently mailed out new member ID cards to retirees?

The new card has information on Aetna's new partner (Allianz) as well as contact information in the US and abroad. Note that if you had previously registered on Aetna's website, you don't need to do it again.

... that in response to demand from members interested in moderate 3-5 mile walks, the 1818 Hiking Club has created a City Walking Group which organizes such moderate walks, led by volunteer coordinators, along paths and trails in the DC area?

If you are interested in joining these walks send an email to 1818society@wbgalumni.org asking to be added to the City Walking Group mailing list. See you on the trails!

... that you can respond to any member blog post by typing in your comments below the blog in the box called LEAVE A COMMENT and clicking on the "Post Comment" button?

Login to the website first to enter your comments.

... the last date for submitting your Life Certificate is April 30? Failure to submit Life Certification before the deadline could lead to your pension being suspended.

You can use the digital e-Witness option on the pension website or submit a scanned copy by email or regular mail. Or you can drop off a hard copy of your Life Certificate in the mailbox installed by the Pension Administration in front of the 1818 Society office.

...that all Net Plan pensioners with SRP benefits are entitled to a tax supplement to compensate them for taxes paid, regardless of country of residence? However, this supplement is not paid automatically as part of your pension. Each year you must submit a form with your tax information to receive it.

U.S. tax residents can apply for advance quarterly payments of Estimated Tax for the current year. Even if you did not take an advance, you can still claim tax reimbursement for the preceding year by submitting a Final Tax Supplement Form by October 31. For 2023, the cutoff date for tax reimbursement is October 31, 2024. For more information, see Net Plan Tax Supplement presentation.

#### ...that US-based retirees can access Health Advocate support resources?

The Bank provides this free service to help you:

- Resolve billing and claims issues
- Find a doctor
- Talk to a nurse 24/7
- Get a second opinion
- Get help with all employer-provided benefits
- and much more.

Sign up at Healthadvocate.com/worldbankretirees to get started.

...that we maintain a secure and confidential database with emergency contact information for members who have provided us this information?

This enables us to provide emergency contacts to first responders who may need this information when responding to an emergency. New members can provide this information on the membership form when they join the Society. Older members can add this information by

updating their Member Profile online. Remember to update your emergency contact information if any change occurs. To update your profile:

- 1. Log in to the www.wbgalumni.org
- 2. From the orange bar menu, click on Member Profile.
- 3. Enter the emergency contact field(s) at the bottom of the form.
- 4. Click on **Update Profile** at the bottom of the page.

## ...that your 2024 Cost of Living Adjustment (COLA) is now available on the Pension Portal?

Login to the Retiree Portal and look in the Statements page under My Pensions to download your 2024 COLA Notification Letter.

## ...that we've changed the look and feel of the Community Hub to match the Bank's Bulletin Board?

Use the Hub to post announcements or find what you are looking for. The Hub can help you reconnect with friends, take in cultural events, find opportunities for volunteering or travel, and much more. Check it out <a href="https://example.com/here">here</a> (log-in required).

## ...that spouses of non-members can join the Society?

Surviving spouses of retirees or staff who were not members of the Society, and who receive a WBG pension, may join the Society as a non-voting member and pay the membership fee, as is the case of a divorcee drawing a WBG pension wanting to join the Society.

## ...that we have just created a separate section called Medicare within the FAQs?

To quickly find answers to your Medicare questions, including what documents and forms you need to submit to sign up, go to the Medicare section in <a href="https://www.wbgalumni.org/faq/">https://www.wbgalumni.org/faq/</a>

...that during the Medicare enrollment period, in the Fall, you will be inundated with phone calls and promotional materials for Medicare Advantage Programs and Prescription Drug Plans?

Discard these materials (even solicitations from Aetna). HR reminds us to NOT sign up for any of them as the RMIP already provides that coverage. If you do sign up, you will be automatically disenrolled from the WBG plans!

## ... that, Quick Links is the fastest way to find a webpage when you are looking for information?

On the menu bar of the home page, mouse over Quick Links to see the drop down menu:

- Forms (insurance, life events, etc.)
- Directory of WBG Alumni
- Sub-menus within Alumni Resources, Thematic Groups, or Activities
- And much more!

# ...that whenever an updated COVID shot is available you should consider taking it if your last booster was more than six months ago?

While the RMIP plans do not reimburse expenses for Over-the-Counter Covid Test Kits, starting in late September, each household in the U.S. can order up to 4 kits from the Federal Government free of charge. You can check how to order at www.COVIDTests.gov